



## MyCash

Increased efficiency,  
improved player  
experience.

MyCash provides your venue and players with a fast and reliable solution to managing cash transactions in your venue.

Available in Queensland and Northern Territory.



# MyCash is a fast and reliable way to move between EGMs.

MyCash is at the forefront of card-based technology, providing both your players and your venue with a fast and reliable solution to managing cash.

Players can redeem money from their MyCash account at any other compatible EGM by inserting their card.

When players have finished their gaming session and wish to collect their money, they can present their card at either cash redemption terminal (CRT) or cashier station.

Alternatively, the player can leave the money on their card until their next visit at your venue (maximum of 12 months without card use).

Players can load money onto their card in three simple ways;

## At the EGM

1. Players insert cash into a gaming machine and begin to play.
2. When the player is ready to collect, they simply remove their player card from the Vector unit.
3. The credit is then transferred to the player card.

## At the cashier station

- Players can present their card at the cashier for money to be loaded onto their card.

## At the credit redemption terminal (where configured)

- Players can present their card at the CRT for money to be loaded onto their card.

## MyCash provides a range of potential benefits to both venues and players, including;



Increased gaming floor efficiency – decreasing the number of hand-pays and hopper refills, resulting in longer periods of gaming machine operation.



Increased staff efficiency – manual processes such as hand pays are reduced, freeing up floor staff.



Increased level of customer service – reduced time at cashier stations and easy transition from one gaming machine to another.



Reduction in the amount of cash handling required, decreasing the potential for error.

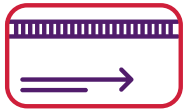


Increased security – cash on-site to be secured within CRTs.



Detailed usage information reporting to better understand player behaviours.

# Get the most out of MyCash.



Uses a standard magnetic stripe card i.e. existing membership card can be used.



Lower upfront costs for venues already operating MAX Loyalty system.



Player insights reporting.



A reliable way to move between EGMs.



Can be used by members and casual players.

MyCash reduces the amount of cash handling required, resulting in fewer errors.

# MyCash can be completed in three easy steps.



## 1. CASH

Insert money.



## 2. CARD

Insert and remove card.



## 3. REDEEM

Collect cash or continue play.

### For players with a member card activated with MyCash they can access the following;

- Only need to carry one card.
- Transfer up to \$199.99 onto an EGM with the option of drawing down more without removing the card.
- Transfer up to \$9999 out of an EGM.
- Receive cash via CRT up to any available cash balance.
- Earn loyalty points and set optional limits.
- Cash and cheque options available via cashier.

### For players with a MyCash visitor card they can access the following;

- Transfer up to \$5,000 out of an EGM.
- Receive cash from CRT up to the value of \$5,000. However, venues have the option to set a collection limit below this.
- The card remains valid for the player to use at either an EGM or CRT for a year from the last transaction.
- No personal details are linked to the card and limits can be applied if validated, however the player will not accrue loyalty points.
- Option to add PIN for security.
- The card can only be used at the venue that issued it, as required by the QLD technical standards.

> Interested?

Contact us to learn how MAX and MyCash can take your venue success to another level.

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