Metropolis

The complete solution to managing your database, analysing player activity and tracking gaming performance.

Designed to work with all venue systems, Metropolis is a flexible system solution that grows with your business and is customised to your venue's needs.

Available in New South Wales and Victoria.

metropolis
Gaming Systems

MAX

Metropolis is one of the most innovative and integrated loyalty gaming systems in the market.

Providing advanced member-tiering features, unique loyalty and cashless functions as well as a sophisticated management reporting system, Metropolis helps keep you in control of your venue's operations. Our system enables you to seamlessly manage your gaming floor with the precision and efficiency you need, along with providing you with the insights and reporting to help you improve performance.

When you choose Metropolis, you'll have immediate access to all the best-practice tools, training and support you need to operate with ease.
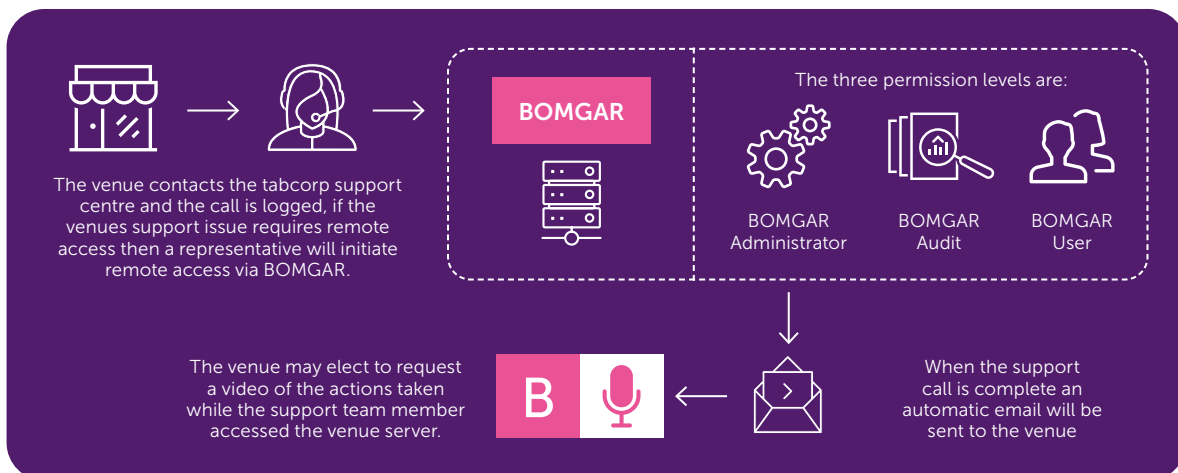
This innovative platform can integrate with your venue's existing systems and can be customised with a range of MAX add-ons. Metropolis' system architecture with Astute BI has been designed to interface with other systems, including most POS providers, to provide enhanced whole of venue reporting.

Metropolis integrations.
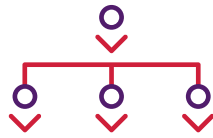

Metropolis and Data Security (BOMGAR).

MAX now incorporates BOMGAR for enhanced venue data security.

The venue contacts the tabcorp support centre and the call is logged, if the venues support issue requires remote access then a representative will initiate remote access via BOMGAR.

BOMGAR

The three permission levels are:

BOMGAR Administrator

BOMGAR Audit

BOMGAR User

When the support call is complete an automatic email will be sent to the venue

The venue may elect to request a video of the actions taken while the support team member accessed the venue server.
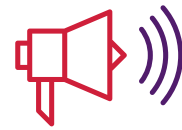
Get the most out of Metropolis.

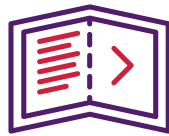Comprehensive gaming Reconciliations.

Live member tiering.

Functionality rich promotions and marketing segmentation.

Gaming and member reporting.

Training every step of the way.

Ongoing service and support.

Metropolis' innovative platform can integrate with your venue's existing systems and can be customised with a range of MAX add-ons.

Boost your operations with Metropolis Applications.

PAY
Optimise your cashier operations.
Collect all venue payouts and manage additional redemption types and float reconciliations.

VAULT
Take control of your cash management.
A flexible cash management system that puts you in control of your safe.
Available in Victoria only.

YOURPLAY
Make informed decisions.
Full integration with the Victorian voluntary pre-commitment scheme, empowering players to make informed decisions about their gaming machine play.
Available in Victoria only.

FLOOR
Operate your floor with ease.
Effectively manage your day-to-day gaming floor operations with live gaming floor performance.

MEMBER
Manage your membership better.
Equip your venue to better manage member information with comprehensive player management functionality.

IN HOUSE VPC
Allow your players to set, manage and track their activity.
Comply with legal requirements by providing Voluntary Pre-Commitment functionality for members.
Available in NSW only.

GAME
Create custom reports and export functions.
Take greater control of your reporting with a complete management and analysis tool.

PROMO
Provide additional excitement for your players.
Set up, manage and execute a multitude of entertainment, attraction and bonus options.

REPORT
Stay on track with detailed reporting.
Monitor your promotional, membership and liability with easily accessible reports.

KIOSK
Engage your members.
Provide members with the ability to swipe and win bonus points, participate in promotions, view account balances and redeem points and prizes.

ENGAGE
Keep your players connected.
Communicate with your members at multiple touch points with customised advertising and content.

ASTUTE ONLINE REPORTING
Enhance decision making with elevated Astute BI integrated reporting.
Summary reporting that integrates performance of your machines and CARD IT, with Wager Exchange.

ARC ADMINISTRATION
Add, manage and remove user access.
Build-in increased security with easy user, role and device management settings. ARC Administration is a replacement of 'User Access'.

COMPLIMENTARY
Securely provide additional benefits to your members.
Manage a hidden complimentary bucket (account) that can used by allocated staff to provide goods and services to selected players.

DOCUMENT STORAGE
Securely manage your member documentation.
Proficiently manage, store, download and remove files associated with your members.

> Interested?

Contact us to learn how MAX and Metropolis can take your venue success to another level.

- ✉ thenewmax@tabcorp.com.au
- 🖥 www.max.com.au
- in /maxcomau

Tabcorp | MAX