



## Tasmania Electronic Monitoring System Payout Refusal Report

### Instructions:

Please complete in BLOCK letters. Attach extra pages if needed.

If you need help completing this form, please email [helpdesktasmania@max.com.au](mailto:helpdesktasmania@max.com.au) or call 1800 288 707

Part A – All applicants complete every section				
<b>Section 1</b> <b>LICENSEE INFORMATION</b>	<b>Licensed Premises:</b>		<b>GM Licence no.</b>	
	<b>Refusal Date:</b>		<b>Refusal Time:</b>	<input type="checkbox"/> am <input type="checkbox"/> pm
	<b>Amount of Payment Refused:</b>	\$	<b>Amount Bet:</b>	\$
<b>Section 2</b> <b>PLAYER INFORMATION</b>	<b>Player Name:</b>		<b>Player Phone:</b>	
	<b>Player Address:</b>			
<b>Section 3</b> <b>EGM ATTENDANT INFORMATION</b>	<b>EGM Serial no.</b>		<b>EGM ID no.</b>	
	<b>Game Name:</b>			
	<b>Credit Denomination:</b>		<b>Lines Played:</b>	
	<b>Bets per Line:</b>		<b>Stroke Meter Value:</b>	
	<b>Was refusal concerning a jackpot amount?</b>			<input type="checkbox"/> Yes <input type="checkbox"/> No
<b>Section 4</b> <b>REFUSAL REASON</b>	<b>Reason for refusal (and details of last replays if applicable):</b>			
	If applicable, last replay details. Please provide screenshots of game screens, as well as game rules.			
	<b>Gaming Employee:</b>		<b>Signature:</b>	



<b>Part B – Licensed Monitoring Operator (LMO) USE ONLY</b>			
<b>Section 5 LMO USE ONLY</b>	<b>SSAN:</b>		<b>Cabinet/ Platform:</b>
	<b>Was an external jackpot configured with this game?</b>		<input type="checkbox"/> Yes <input type="checkbox"/> No
	<b>Was a player loyalty system configured with the gaming machine?</b>		<input type="checkbox"/> Yes <input type="checkbox"/> No
<b>Part C – Lodgement</b>			
<b>LODGEMENT DETAILS</b>	<b>Please lodge the completed application form and any supporting documentation at the email address below.</b>  <a href="mailto:helpdesktasmania@max.com.au">helpdesktasmania@max.com.au</a>		