



**MyTicket**

# Enhance the player experience with MyTicket.

MyTicket provides both players and venues with a reliable way to manage cash in a gaming room.

Available in Queensland and Northern Territory.



# Provide your players with reliable MyTicket transaction.

MyTicket is a gaming solution that enables venue players to transfer credit from gaming machine to gaming machine using secure, bar-coded tickets.

Venues with the MyTicket solution allows players to insert cash into a gaming machine and begin to play. When the player is finished, they press COLLECT and a barcoded ticket is printed with the collected payout amount. This ticket can then either;

- Be inserted into another MyTicket enabled gaming machine via the bill acceptor.
- Redeemed for cash at a cash redemption terminal (CRT) or cashier station.

## The MyTicket solution provides a range of potential benefits to both venues and players, including;



Increased gaming floor efficiency – decreasing the number of hand-pays and hopper refills, resulting in longer periods of gaming machine operation.



Increased staff efficiency – manual processes such as hand pays are reduced, freeing up floor staff.



Increased level of customer service – reduced time at cashier stations and easy transition from one gaming machine to another.



Reduction in the amount of cash handling required, reducing the potential for errors.



Increased security – cash on-site to be secured within CRTs.



Detailed usage information reporting to better understand player behaviours.

# Get the most out of MyTicket.



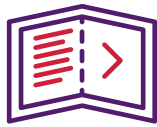
Staff can process payouts more efficiently.



Reduces the risks associated with cash handling.



Allows players to move easily between ticket enabled machines.



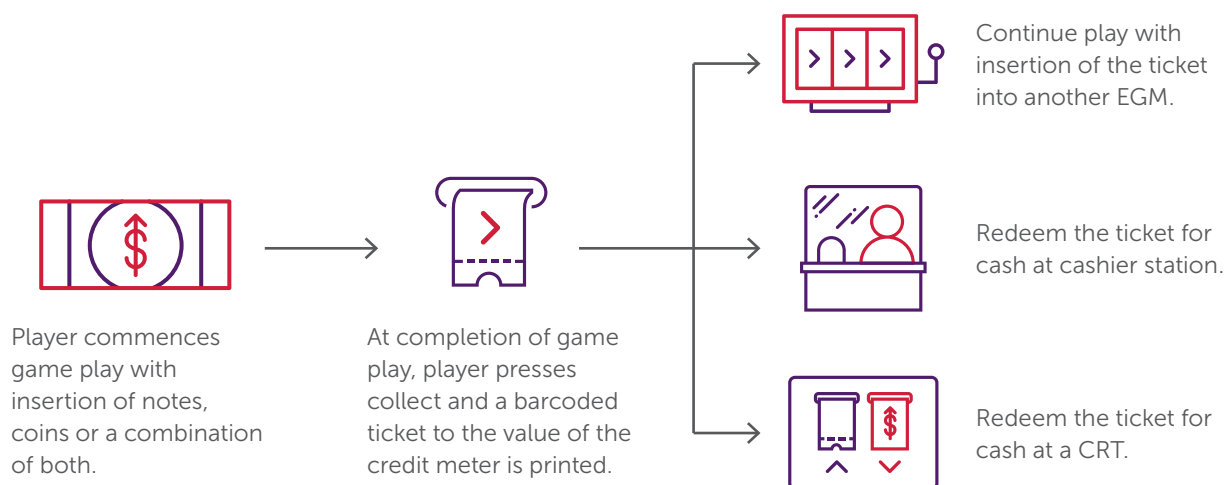
Ongoing training, service and support.



Minimal player education required.

MyTicket allows players to move easily between ticket enabled machines.

# MyTicket process is simple.



## MyTicket provides a range of potential features to both venues and players, including;

- Players in Queensland can insert tickets up to the value of \$199.99 into an EGM. Northern Territory players can insert tickets up to \$1,000.
- In Queensland, tickets up to the value of \$5,000 can be collected by a player from an EGM (maximum value configured by the venue). In Northern Territory tickets up to the value of \$1,000 can be collected by a player from an EGM (maximum value configured by the venue).
- Players can receive payment via CRT to the value of the venue's maximum cash payout limit. However, venues have the option to set a collection limit below this. Payouts above the venue's cash payout limit will create a cancelled credit voucher.
- Tickets remain valid for the player to use at either an EGM or CRT or at the cashier for up to 12 months.

> Interested?

Contact us to learn how MAX and MyTicket can take your venue success to another level.

✉ [thenewmax@tabcorp.com.au](mailto:thenewmax@tabcorp.com.au)

🌐 [www.max.com.au](http://www.max.com.au)

📱 [/maxcomau](https://www.linkedin.com/company/maxcomau)

**Tabcorp** | **MAX**

© 2020 Tabcorp Holdings Limited

References to "Tabcorp", "Tatts", "Tatts Group", "MAX", "MAXtech", "us", "our" and "we" are references to Tabcorp Holdings Limited (ACN 063 780 709) and all its subsidiaries. To the extent permitted by law, Tabcorp expressly disclaims any representations or warranties of any kind, whether express or implied, as to the accuracy, currency, completeness or the merchantability or fitness for a particular purpose of any information contained in or provided via this documentation and/ or any service or product described or promoted in this document. Printed colours and images are to be used as a guide only. Service offers and pricing may change without notice.